

# SHADY LANE

C E L L A R S

## Shady Lane Cellars Group Policy

Effective: 11/11/2016

### Maximum Group Size: 14ppl

- Shady Lane Cellars will not accept groups larger than 14 persons without written approval from General Manager Rick DeBlasio

### Booking Procedure: All groups 8ppl or larger

- All groups larger than 8ppl must call in advance to secure a time slot
- Groups must arrive within 10 minutes ± their booked time, if the group is running early or late the driver must call and alert the tasting room – **231.947.8865**
- If running more than 30 minutes behind the group may forfeit their time
- Shady Lane Cellars will no longer accept groups after 4:30 pm without written approval from the General Manager
- **A time slot is not a reservation or guarantee of space at the tasting bar – it is an allotted slot in which the tour company may drop off their guests.**
- Drivers should be aware of Shady Lane Cellars hours of operation and avoid arriving prior to open or after close

May 1 – October 31		November 1 – April 30	
Monday - Thursday	11:00am – 6:00pm	Thu, Fri, Sat, Mon	11:00am – 5:00pm
Friday – Saturday	11:00am – 7:00pm	Sunday	12:00pm – 5:00pm
Sunday	12:00pm – 5:00pm	Tues, Wed	Closed

### Drop-off and Parking

- Weather permitting, all guests should be dropped off at the “Guest Drop Off” located in the upper lot, adjacent to the patio
  - o The lower entry should be used for drop off only in situations of heavy rain and snow
- Guests should be picked up at the lower door
- All Vans, Buses, SUVs and Limousines should park in the grass beyond the upper lot when weather permits – during the off-season commercial vehicles may park in marked spots located in the paved parking lot

### Conditions that will result in denial of entry

- Guests who are visibly intoxicated will not be allowed on the premise
- Guests who possess alcohol on the premises other than Shady Lane Cellars products purchased during their visit will be denied access
- Guests who are loud, obscene, and generally unruly will not be permitted on the premises

- Guests wearing or possessing items that are obscene, sexual or gratuitous in nature will not be permitted
- Groups that show up without an appointment will not be permitted **this includes event days**

**Failure to comply with the policy as it is laid out above may result in the permanent revocation of privileges at Shady Lane Cellars.**

Contact Information:

General Manager | Rick DeBlasio | [rick@shadylanecellars.com](mailto:rick@shadylanecellars.com) | 231.947.8865

Tasting Room Manager | Nicole Thomas | [nicole@shadylanecellars.com](mailto:nicole@shadylanecellars.com) | 231.947.8865